



IBM 000-R14

Exam Name: IBM SurePOS 500 Models 5x5 Technical Mastery

Q & A : 60 Q&As

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1. Which operating system is NOT supported on the IBM SurePOS 5x5?

- A. IBM PC DOS 2000
- B. Microsoft Windows 2000
- C. IBM 4690 Operating System
- D. Microsoft Windows XP Professional
- E. Microsoft Windows Embedded for Point of Service WArrialMangalZ

Answer: C

2. Which three processor characteristics are found in the IBM SurePOS 5x5 series? (Choose three.)

- A. It is non-socketed.
- B. It operates at 2.53GHz.
- C. It has an Intel chipset.
- D. It has a 533MHz frontside bus.
- E. It has an Integrated Graphics Processor.
- F. It does not support multi-media applications. W A r i a l M a n g a l Z

Answer: BCD

3. Which three Field Upgradeable Units exemplify the "virtually tool-less" design of the IBM SurePOS 5x5? (Choose three.)

- A. I/O cover
- B. processor
- C. system board
- D. display panel
- E. optional secondary video adapter
- F. integrated 2x20 customer display W A r i a l M a n g a l Z

Answer: ACD

4. What are four optional features for the IBM SurePOS 5x5? (Choose four.)

- A. presence sensor
- B. three-track MSR
- C. video adapter card
- D. internal CD-ROM drive
- E. 512MB of system memory
- F. 4GB embedded modular flash drive
- G. compact ANPOS keyboard W A r i a l M a n g a l Z

Answer: BCFG

5. Which three features are found on the IBM SurePOS 565 but NOT on the SurePOS 545? (Choose three.)

- A. PC card slot
- B. headphone jack
- C. microphone jack
- D. dual-channel memory
- E. modular flash drive
- F. internal CD-ROM drive W A r i a l M a n g a l Z

Answer: ABC

6. How many USB ports are available on the IBM SurePOS 5x5?

- A. five
- B. nine
- C. three
- D. seven W A r i a l M a n g a l Z

Answer: B

7. Which three improvements have been realized in the touch screen implemented in the IBM SurePOS 5x5 models? (Choose three.)

- A. The touch area has been enlarged.
- B. It has improved sunlight immunity.
- C. The sensitivity of the touch can be regulated.
- D. It has a second generation touch-controller chipset.
- E. The touch firmware is flash upgradeable in the field.
- F. It has an anti-glare coating that is almost imperceptible. W A r i a l M a n g a l Z

Answer: BDE

8. What is the technology called that cools critical IBM SurePOS 500 system components?

- A. cooling wind technology
- B. cooling pipe technology
- C. mobile cooling technology
- D. cooling tunnel technology W A r i a l M a n g a l Z

Answer: D

9. In order to prevent electrostatic discharge (ESD) damage when removing or replacing parts in the IBM SurePOS 5x5, which preliminary step should be taken before opening the device?

- A.wear rubber gloves to reduce ESD
- B.remove wool clothing to reduce ESD
- C.stand on an ESD treated rubber mat
- D.connect an ESD wrist strap and cord

Answer: D

10. What is one of the differences between IBM SurePOS Model 545 and Model 565?

- A.Model 565 has dedicated video memory.
- B.Model 545 does not have audio capability.
- C.Model 545 can be ordered with an internal floppy drive.
- D.Model 565 can be ordered with a 4GB embedded flash drive.

Answer: B

11. Which type of processor is in the IBM SurePOS 5x5 models?

- A.2.0GHz Celeron processor
- B.2.53GHz Celeron D processor
- C.3.60GHz Pentium D processor
- D.3.73GHz Pentium 4 processor

Answer: B

12. Which three Microsoft Windows operating systems are supported on the IBM SurePOS 5x5? (Choose three.)

- A.Windows NT
- B.Windows 2000
- C.Windows Embedded CE
- D.Windows Vista Business
- E.Windows XP Professional Edition
- F.Windows Embedded for Point of Service

Answer: BEF

13. How is dual-channel memory implemented?

- A.use the BIOS settings by pressing F2 as the system boots
- B.use the utilities and choose the dual-channel memory option
- C.update the config.sys file with "Dual-channel memory ON" statement
- D.use matched DIMMs that are identical in terms of speed, size, and manufacturer

Answer: D

14. Which is the standard touch screen LCD type and size on the IBM SurePOS 5x5?

- A.dual-bulb, 15 inch (1024x768)
- B.dual-bulb, 17 inch (1280x1024)
- C.High Bright, 12.1 inch (800x600)
- D.single-bulb, 12.1 inch (800x600)

Answer: A

15. Which two statements are true about "dual-channel memory enabled" technology? (Choose two)

- A.It makes use of virtual RAM.
- B.It doubles the capacity of feeding data to the processor.
- C.It has two sets of memory slots (two each) on the system board.
- D.It is the equivalent of having two pipelines to the processor rather than one.
- E.It partitions a portion of the hard disk drive to be used as an additional memory cache.

Answer: BD

16. What are two advantages of the infrared technology used in the IBM SurePOS 5x5? (Choose two.)

- A.It is the most economical to mass produce.
- B.Field calibration is only required once a year.
- C.Infrared touch screens have an unlimited number of touches.
- D.It provides the best overall image quality of any touch technology.
- E.A special coating makes infrared touch screens easier to clean than other technologies.

Answer: CD

17. Which three functions does Remote Management Agent v2 enable? (Choose three.)

- A.wake on ring

- B.remote printing
- C.preboot execution
- D.inventory management
- E.software distribution
- F.configuration management

Answer: DEF

18. How is the Power up on LAN feature enabled?

- A.through Remote Management Agent
- B.through the CMOS Setup Utility program
- C.by installing Power up on LAN from the Diagnostics Program
- D.by installing the Power up on LAN driver from the Retail Store Solutions Web site

Answer: B

19. Which two drivers are required when running PC DOS 2000? (Choose two.)

- A.OPOS
- B.UPOS
- C.Touch
- D.JavaPOS
- E.Ethernet

Answer: CE

20. What is one of the differences between IBM SurePOS Model 545 and Model 565?

- A.Model 545 does not have a PC Card slot; the 565 does have a PC Card slot.
- B.Model 545 has 512MB of memory standard; the 565 has 1GB of memory standard.
- C.Model 545 has a 20GB SATA II hard disk drive; the 565 has an 80GB SATA II hard disk drive.
- D.Model 545 has only one USB port on the display; the 565 has three USB ports on the display.

Answer: A

21. What are three power management functions that are supported on the IBM SurePOS 5x5? (Choose three.)

- A.wake on ring
- B.wake on Wi-Fi
- C.wake on touch
- D.power up on demand
- E.power up on daily alarm
- F.wake on enterprise server alert

Answer: ACE

22. How many unpowered serial ports are there on the IBM SurePOS 5x5?

- A.Both models have two unpowered serial ports.
- B.Both models have three unpowered serial ports.
- C.Model 545 has two unpowered serial ports and model 565 has three unpowered serial ports.
- D.Model 545 has three unpowered serial ports and model 565 has four unpowered serial ports.

Answer: B

23. What are three applicable precautionary steps to handling static-sensitive components? (Choose three.)

- A.keep one finger on the metal frame at all times
- B.lessen the amount of static electricity by limiting the amount of movement
- C.once the component is removed from the anti-static bag, install it immediately
- D.wear rubber gloves to reduce static electricity and prevent cuts from the sharp edges
- E.stand with at least one foot on an anti-static mat when installing printed circuit boards
- F.when putting down static-sensitive components, do so on top of an anti-static bag, not on the system cover or metal table

Answer: BCF

24. Which display sizes are available on the IBM SurePOS 5x5 models?

- A.12 inch color, 15 inch color, 17 inch color
- B.15 inch color, 17 inch color, 19 inch color
- C.12 inch monochrome, 15 inch color, 17 inch color
- D.15 inch monochrome, 15 inch color, 17 inch color

Answer: A

25. What does improved serviceability refer to in relation to the IBM SurePOS 5x5 models?
- A. having the virtually tool-less design of several components
 - B. having on-site service, 24 hours a day, five days a week, next day response time
 - C. having on-site service, 24 hours a day, seven days a week, same day response time
 - D. having rigorously tested each component used in the systems to ensure a longer life span

Answer: A

26. Where is the hard disk drive located in the IBM SurePOS 5x5?
- A. at the rear of the system, just above the power supply
 - B. at the rear of the system, behind the I/O tailgate cover
 - C. in the center of the system, underneath the center tower cover
 - D. at the front of the system, directly underneath the front cover

Answer: D

27. Which type of hard disk drive is standard on all models of the IBM SurePOS 500 Series Models 545 and 565?
- A. 40GB IDE
 - B. 80GB IDE
 - C. 40GB SATA II
 - D. 80GB SATA II

Answer: D

28. Where is the RJ45 MSR connector located on the IBM SurePOS 5x5?
- A. on the rear connector panel
 - B. on the back side of the display panel
 - C. integrated into the system unit (tower) behind the display panel
 - D. integrated into the right side of the system unit (tower) as it is facing the operator

Answer: B

29. Remote Management Agent v2 works in conjunction with which other IBM software product?
- A. IBM Director
 - B. IBM WebSphere Adapter
 - C. IBM Systems Management Suite
 - D. IBM Retail Environment for SUSE Linux

Answer: A

30. What are three Field Replaceable Units (FRUs) for the main system display? (Choose three.)
- A. the video card
 - B. the front bezel
 - C. the LCD assembly
 - D. the video memory
 - E. the entire display
 - F. the backlight bulbs

Answer: BCE

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