



## ISEB BH0-002

**Exam Name:** ISEB FOUNDATION CERTIFICATE IN PROGRAMME/PROJECT SUPPORT

**Q & A :** 41 Q&As

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Exam : ISEB BH0-002

Title : ISEB FOUNDATION CERTIFICATE IN PROGRAMME/PROJECT SUPPORT

1. Complete the following statement choosing the most appropriate option from those below. "The Programme Manager is responsible for.."

- A. The programme
- B. Technical integrity across projects
- C. Co-ordinating the overall programme and constituent projects
- D. Business integrity within the programme

Answer: C

2. Which level of plan forms the basis of the project managers day to day control?

- A. Stage / Tranche

- B. Individuals
- C. Project
- D. Team

Answer: A

3. Which of the following options is NOT a step in a Quality Review?

- A. Follow up actions
- B. Preparation
- C. Review Process
- D. Production of the deliverable

Answer: D

4. The overall responsibility for monitoring and managing the project risk log should be taken by which role

- A. Project Manager
- B. Risk Owner
- C. Project Sponsor
- D. Project Support Co-ordinator

Answer: A

5. A Feasibility Study is undertaken to:

- A. Produce definitive costs and timescales
- B. Explore the value of commissioning a business project
- C. Appoint people into roles
- D. Satisfy audit requirements

Answer: B

6. Who has responsibility for Quality Planning?

- A. Project Office
- B. Project Team member
- C. Project Manager
- D. End User

Answer: C

7. The text of an Exception Report will typically comprise of:

- A. The cause, the impact, the options, the recommendations
- B. How deliverables will be accepted, the reasons for the project, the division of the project into stages
- C. How the project will be controlled, roles and responsibilities, who the customer is
- D. What happened, when it happened, who made it happen

Answer: A

8. The primary objective of the configuration control process is to ensure that deliverables / products are:

- A. Not changed once completed without approval
- B. Logged at inception
- C. Audited following changes
- D. Given an unique ID

Answer: A

9. The Internal Rate of Return is:

- A. The Discount Rate which produces the highest NPV
- B. The Discount Rate which produces the lowest NPV
- C. The Discount Rate which matches the normal bank interest rate
- D. The Discount Rate which produces a zero NPV

Answer: D

10. Complete the following statement choosing the most appropriate option from those below. "The design authority is responsible for."

- A. Co-ordinating the overall programme and constituent projects
- B. The programme
- C. Business integrity within the programme
- D. Technical integrity across projects

Answer: D

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