



[Genesys GE0-703](#)

Exam Name: GCP7- Consultant, Voice Enterprise Edition

Q & A : 108 Q&As

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Exam : Genesys GE0-703

Title : GCP7 - System Consultant Voice Platform

1. Which version of the VoiceXML Specification does GVP version 7.5 support?

- A. VoiceXML 1.0
- B. VoiceXML 1.1
- C. VoiceXML 2.0
- D. VoiceXML 3.0

Answer:C

2. The Voice Communication Server (VCS) processes _____ calls.

- A. VoIP

- B. IPCS
 - C. Web-based GUI
 - D. TDM
- Answer:D

3. The Internet Protocol Communication Server (IPCS) processes _____ calls.

- A. SIP
- B. HTML
- C. TDM
- D. EMPS

Answer:A

4. When would you use the Import Server Instance CSV feature in EMPS?

- A. Never. This feature is not available through the EMPS
- B. Any time you want to make a change to any of the parameters in EMPS
- C. You want to start the Watchdog service
- D. When numerous changes are needed with servers or configuration of various components for a server and in conjunction with Genesys Technical Support

Answer:D

5. Which GVP software component is used to configure the various components of GVP including application provisioning?

- A. Element Management Provisioning System
- B. IP Call Manager
- C. Voice Application Reporter
- D. Genesys Studio

Answer:A

6. In the <Application_Name>.xml file, the IVRTimeout value determines _____.

- A. how long URS waits for the response from web server before timing out and trying default routing target.
- B. how long VCS/IPCS waits for the response from web server before timing out and attempting to reach the Backup IVR URL.
- C. how long GQA waits for the connection with the IVR Server before using the Backup IVR URL.
- D. how long VCS/IPCS waits for the response from web server before timing out and attempting to reach the Primary IVR URL.

Answer:B

7. The GVP VoiceXML application logic resides on _____.

- A. a web server
- B. the VCS
- C. the VPM
- D. the IPCM

Answer:A

8. Is ISCC function used by IVR-TServer in network mode ? Choose the best statement.

- A. Yes because the IVR is like a second site
- B. No because the IVR is integrated in the real site
- C. No because ISCC function doesn't exist in IVR-TServer

Answer:A

9. Where is the default location of the DNIS Application Mapping Files?

- A. <install dir>CNdata
- B. <install dir>CNwebdispenserspd_data
- C. <install dir>CNconfig
- D. http://EMPS:9810/spm

Answer:B

10. The ability to record the caller's speech for application analysis is configured in an IVR Profile within the EMPS and is referred to as _____.

- A. OA&M
- B. EMS Runtime
- C. Enable ASR Transcoding
- D. Enable ASR Logging

Answer:D

11. A Primary Voice Application URL is required when provisioning the IVR Profile. The Primary Voice Application CANNOT include _____.

- A. the fully qualified name of the web server that hosts the application
- B. the numeric IP address of the web server that hosts the application
- C. the name of the first page of the voice application
- D. the path to the <Application Name>.XML file

Answer:D

12. The DNIS.xml provides _____.

- A. the Primary Application URL
- B. all application configuration information but no process information
- C. the address of the IVR Server
- D. the URL path to the <Application_Name>.XML

Answer:D

13. The <DNIS>.XML and <Application_Name>.xml files are generated when _____.

- A. a call arrives at the VCS
- B. an application is created and configured in EMPS
- C. the WatchDog on the EMPS is restarted
- D. requested by the IVR Server

Answer:B

14. The process on the VCS/IPCS that starts the other component processes is the _____.

- A. Page Collector
- B. IVR Server Client
- C. Call Flow Assistant
- D. WatchDog

Answer:D

15. Which of the following features can be changed using the Element Management System (EMS) GUI when monitoring a VCS?

- A. the log level for each process
- B. the default directory for logging
- C. the Behind or In-Front configuration for that particular VCS
- D. the speech recognition vendor for that particular VCS

Answer:A

16. Which GVP application is used to build and test voice applications?

- A. Element Management Provisioning System
- B. IP Call Manager
- C. Voice Application Reporter
- D. Genesys Studio

Answer:D

17. The <Application_Name>.xml files provides all of the _____.

- A. VCS configuration information
- B. voice application information
- C. IPCS configuration information
- D. web server configuration information

Answer:B

18. Under what circumstances is a username and password required to access the EMPS?

- A. Never. By default, a username and password is not required since EMPS is only used for monitoring purposes.
- B. Always. When opening EMPS Login screen, the system will require users enter their username and password.
- C. Only when the EMPS is being accessed from a remote workstation. You are automatically authenticated and can log in from a local machine.
- D. Only when using SunOne Directory Server because OpenLDAP has no built-in security for the EMPS login screen.

Answer:B

19. How are VoiceXML pages produced during a GVP call session?

- A. Web application server generates VoiceXML when processing asp or jsp pages

- B. VCS or IPCS produce VoiceXML when the call is initiated
- C. EMPS produces VoiceXML when the request comes in
- D. IPCS creates the VoiceXML when it relays SIP messages

Answer:A

20. Refer to the CTI Property tab in the Provisioning IVR profile section in the EMPS. The Default Route Number is used when _____.

- A. IVR Server is unable to contact the Solution Control Interface (SCI)
- B. IVR Server is unable to contact the Universal Routing Server (URS), or when the URS is unable to find an agent number to which it can route the call
- C. IVR component, specifically Genesys Queue Adapter (GQA), cannot communicate with SCS.
- D. IVR Server component cannot communicate with the Web Server

Answer:B

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