



## [HP HP0-264](#)

**Exam Name:** *Servicing HP Monochrome LaserJet Printers, High-End*

**Q & A :** 59 Q&As

***Pdf Demo***

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Exam : HP HP0-264

Title : Servicing HP Monochrome LaserJet Printers, High-End

1. What language personalities are supported on the LJ8150? Select TWO.

- A. PCL6
- B. PCL5c
- C. PCL5e
- D. Adobe PostScript

Answer: AC

2. The DC Controller PCA on the LJ8XXX is responsible for \_\_\_\_\_. Select TWO.

- A. raster image creation

- B. EIO communication
- C. paper motion monitoring
- D. motors and fans

Answer: CD

3. Toner smears on a LaserJet 9000 series printer. Which do you do first?

- A. clean the inside of the printer or use the cleaning page
- B. replace the print cartridge
- C. print a few more pages to see if the problem corrects itself
- D. verify the fuser setting for the media used

Answer: C

4. You are troubleshooting a jam problem on a LaserJet 9000 printer. You have already verified that the jam occurs continuously. What is the next step?

- A. print a configuration page
- B. perform a drum rotation functional check
- C. display the event log
- D. perform a paper path test

Answer: C

5. The Maintenance Kit for the LJ8XXX printer includes \_\_\_\_\_. Select THREE.

- A. toner cartridge
- B. transfer roller
- C. pickup rollers
- D. fuser
- E. registration roller
- F. feed/separation rollers

Answer: BDF

6. When printing from a Windows-based application, the paper source is specified on the LJ8XXX by the \_\_\_\_\_.

- A. print job
- B. print control panel
- C. amount of paper in the tray
- D. tray 1 settings

Answer: A

7. On the LJ8XXX, the engine test can only be performed from which tray?

- A. 1
- B. 2
- C. 3
- D. 4

Answer: C

8. How do you perform an engine test on the LaserJet 9000?

- A. press and hold "CANCEL JOB" while powering the printer on
- B. perform service test
- C. press engine test button
- D. select engine test from the Control Panel

Answer: C

9. The stapler/stacker accessory is not working correctly on a LaserJet 9000 printer. Which diagnostics tests do you use to find the problem? SELECT TWO.

- A. device service mode
- B. individual motor test
- C. face-up bin full sensor test
- D. accumulator calibration test

Answer: AC

10. What kind of paper jams would you expect on a LJ8XXX if a piece of paper gets stuck under tray 3?

- A. registration jab
- B. input jam

- C. output jam
- D. duplex jam

Answer: D

11. The customer is experiencing a "TONER OUT" message after replacing the toner cartridge. What other component may be involved?

- A. fuser assembly
- B. laser scanner
- C. DC controller PCB
- D. high voltage power supply

Answer: D

12. What functions are monitored by the Switch/Sensor PCA on the LJ8XXX? SELECT TWO..

- A. registration
- B. fuser exit jams
- C. paper size sensing
- D. front/top cover open

Answer: BD

13. A 50.X error is displayed on the control panel of a LJ8XXX. Which part of the printer would you check first?

- A. main motor assembly
- B. paper input assembly
- C. fusing assembly
- D. envelope feeder

Answer: C

14. You are servicing a LJ8XXX printer that is presenting a defect on the page at consistent intervals. What do you use to troubleshoot this issue?

- A. defect analysis tool
- B. print the engine test page
- C. print the PQ troubleshooting page
- D. repetitive defect ruler

Answer: D

15. On the LJ8XXX what must be removed first before the fusing assembly can be removed?

- A. Diverter Assembly
- B. Duplex Assembly
- C. Face up Bin
- D. Delivery Assembly

Answer: B

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